



Inform Billing.



Privately owned
& independent



In-house design
& support



Vast industry
knowledge



Trusted partner

Flexible solutions.

- Bureau & self-managed options
- Securely hosted in the cloud or 'on-premise' where required*
- Freedom to choose your own suppliers - all suppliers/ carriers are supported
- Excellent customer support service
- In-house technical support team
- Data migration support service available
- Scalable solutions suitable for start-ups through to large communications service providers

We are a privately owned and truly independent billing specialist, offering solutions to telecoms, IT, VoIP, M2M/ IoT and managed print resellers.

With a management team boasting more than 50 years' experience in both telecoms billing and the general billing market, we pride ourselves on our vast market knowledge and ability to provide a wide range of billing services that deliver real benefits to our customers.

As well as developing billing software, we also act as consultants to our clients, adding value to your business wherever we can.

Established at the beginning of 2010, Inform Billing quickly affirmed its place as a leading billing specialist. A growing force in the industry, Inform Billing now provides services to 200 clients billing anywhere between a few hundred and several million pounds of calls and services every month.

Inform Billing has ambitious growth plans for the future; we are committed to continuing to deliver and develop billing solutions that give customers real results.



Next generation billing software.

Eclipse Next Generation is a full end-to-end online billing solution designed specifically for telecoms and IT resellers.

Securely hosted in the cloud, Eclipse NG enables you to bring together all voice, data and IT products and services from multiple suppliers onto a single bill. Whilst bills are quick to generate, our powerful revenue assurance tools ensure accuracy – meaning losing income or overcharging is a thing of the past. Bills are well presented and easy for your end customer to understand.

WELCOME

SEARCH AND SELECT 	ADD ACCOUNT RECORD 	STANDARD REPORTS
MANAGE BILL PROCESS 	IMPORT CALLS (CDR) 	IMPORT SUPPLIER CHARGE FILES (SDR)
MANAGE SALES INVOICES 	MANAGE CALL RATE TABLES 	PRODUCT SETUP

“The new cloud version of Eclipse is fantastic – I love it!”

“Eclipse NG is perfect for someone who works remotely like me. I make updates on my laptop or PC, in the office, on the road or at home. It has enabled me work more efficiently and has made the bill run so much quicker.”

Paul Ponting, Danoli Solutions

Why choose Eclipse NG?



Total web application

Eclipse NG has been designed with usability front of mind. We've been developing software for over a decade, so we know how users navigate and want to use a billing platform. Eclipse NG makes operating complex software simple.



Quick, daily call & charge importing

Eclipse NG imports calls quicker than ever before; automatically collecting millions of CDRs from multiple carriers without the need to wait around.



Accurate rating & verification

Our flexible rating engine enables you to be creative with your commercials, safe in the knowledge that you will be able to accurately bill. Through Eclipse NG you can increase margin and add to the bottom line. Our cutting-edge revenue assurance tools validate both calls and other supplier invoice values, ensuring you are neither absorbing costs nor overcharging.



Unlimited reporting

Not only does Eclipse NG come supplied with a range of standard reports for both customer and data related information, an almost unlimited range of bespoke reports can be created using the in-built report generators.



Multiple billing outputs

Flexibility to meet customer billing requirements is key. Eclipse NG enables you to select standard billing outputs, whilst also being able to tailor your approach to the needs of specific customers. Eclipse NG is further enhanced when used in conjunction with Enlighten, an online portal for your end-customer to view and manage their billing account.



Integrates with existing software

Eclipse NG can communicate with other software packages either by direct integration or as an export/import routine including CRM, accounting, provisioning and direct debit software programmes.



Safe & secure

Eclipse NG is offered fully hosted in our secure environment, as standard. With robust disaster recovery processes in place, we can guarantee minimal disruption and excellent availability rates.

Independent bureau options.

Our bureau billing services provide a cost effective way for resellers to enjoy the benefits of a professional billing platform, managed by an experienced and knowledgeable billing team.

Avoiding the need to dedicate precious time to understand the platform and to manage the monthly billing process, our bureau service will enable you to focus on building your business, safe in the knowledge that a professional team is looking after your billing.

Whilst referring to you for decisions of a commercial nature, we will take advantage of the full-feature set of the Eclipse NG billing platform, maximising margins and customer satisfaction as well as ensuring timely and accurate billing.

£99

Start-up packages from
£99 per month + 2.5% of billing values

Benefits.

- Simple, easy set-up
- Freedom to choose your own suppliers - all suppliers/ carriers supported
- No reliance on a single person - access to a dedicated team of experienced billing professionals
- No need to employ additional resource or detract from existing responsibilities
- We take care of tariff set-up and rating options
- Support for billing queries, reporting requirements and advice on potential margin improvements
- Easy to transfer to self-managed billing when the time is right

Taking full control.

For resellers who want the control and visibility of managing their own billing, Inform Billing provides the software, training and support to take this step.

When opting for our self-managed billing option you will still benefit from the ongoing support of our in-house experts. We will train you to utilise the full feature-set of the Eclipse NG billing platform over a series of sessions and will walk you through a minimum of two months' bill runs, to ensure that you are confident managing your billing on an ongoing basis.

Available as and when you need us, our support team are always on hand to help.

Resellers with more complex billing requirements will find our solutions flexible, stable and reliable and our team responsive and supportive. We are always willing to look into bespoke requirements and invest 40% of annual revenues back into improving our software.

Benefits.

- Maximum visibility of a critical business area
- Support and advice from telecoms and billing experts
- Freedom to choose your own suppliers – all suppliers/ carriers are supported
- Hosted and 'on premise' options
- All inclusive training
- Excellent customer support service & in-house development team
- No need to migrate systems when moving from our Bureau service
- Data migration support service available



To find out more about Inform Billing or to book a demo to see **Eclipse NG** in action, visit:

informbilling.co.uk



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